

E-mail from Licensing Officer - 3 August 2015

Good morning Charmain

I need to establish from you who I am actually dealing with in respect of this matter. I therefore need one point of contact - please let me know who that is .

I asked you to provide certain information to me in order to move this matter forward. It is disappointing to note that you failed to provide the correct information. The very fact that the information has changed in such a short space of time raises the question of the validity of that information.

I need to make it absolutely clear to you the seriousness of this whole matter. It would appear that you are not taking the issues seriously and this is supported by your absence from the premises. The issues surrounding these premises clearly demonstrate the poor management at the premises. This is further supported by the continuing issues surrounding fire safety and the lack of engagement with the Fire Authority.

The police, fire authority and Licensing Authority have a duty to promote the Licensing Objectives of the Prevention of Crime and Disorder, Public Safety, Prevention of Public Nuisance and the Protection of Children from Harm. Where the authority cannot be satisfied that these are being promoted they can as the ultimate sanction revoke the premises licence.

Turning to the issue of the cameras:

I note that you say you have one camera in pool/games room (there is no pool/games room shown on the plan) - I need to know where this room is

I also note that there are no cameras covering the upstairs function rooms

I need to be able to confirm the specification of the system fitted at the hotel to ensure that it does record footage for the 31 days. Therefore please provide details of the company who installed it so that I can confirm the specification.

Additionally when I visit there will be a full premises inspection carried out set against the licence and the plan. Any breaches will result in a Closure Notice being issued. I therefore suggest that you ensure everything is in order.

Many thanks  
Fred Spriggs

-----Original Message-----

From: Royal Oak [\*\*\*\*\*]

Sent: 31 July 2015 17:53  
To: Spriggs, Fred  
Subject: Royal oak Leominster

Mr Spriggs

I was present when Mr Mckay sent the email it was a over sight on my behalf i apologies for over sight as myself and john have been working on this together all week

Look forward to receiving a email back Monday morning where myself and Mr McKay will be happy to help you with anything you need

Many regards  
Charmain Brooke  
Manageress  
John Mckay  
DPS